



AmericanBiltrite
Flooring

CITADEL ELEMENTS & FORTRESS ELEMENTS

MAINTENANCE INSTRUCTIONS

GENERAL REMARKS

1. Read all instructions carefully and make sure the adhesive has fully cured before starting. (Refer to the Installation Instructions).
2. Take all safety precautions such as posting "Caution" and "Wet/Slippery" floor signs before starting any maintenance procedures.
3. Keep your floors clean at all times. A contaminated surface with a liquid (water, oil, grease, etc...) or a solid (sand, salt, etc...) will render the floor slippery and hazardous to walk on.
4. Do not, at any time during the initial maintenance or thereafter, flood the floor with water or maintenance solutions.
5. Wait at least 3 days after installation before starting maintenance procedures.
6. Do not use high-speed buffing machines on Citadel Elements and Fortress Elements tiles.
7. Types of pads and their uses:
 - a. White pads for light polishing;
 - b. Beige pads for buffing;
 - c. Red pads for light scrubbing;
 - d. Green or blue for scrubbing;
 - e. Soft nylon brush for manual scrubbing.
8. Maintenance products:
 - a. Regular neutral cleaner/degreaser (7 to 7.5 pH before dilution);
 - b. Low foam neutral cleaner for auto scrubber (7 to 8 pH before dilution);
 - c. Alkaline stripper for wax removal (12 pH before dilution);
 - d. Acrylic sealer (around 9 pH before dilution);
 - e. Acrylic floor finish (between 7 and 9 pH before dilution);
 - f. Neutral spray buff floor finish (7 to 7.5 pH before dilution).
9. Follow the instructions on the label of the above products.
10. These care recommendations are provided as information only. We do not assume responsibility for actual work performed. The warranty extends only to the quality and performance of the vinyl flooring.

INITIAL MAINTENANCE

1. Maintenance of Citadel Elements and Fortress Elements flooring requires the application of a protective floor finish.
2. Sweep or vacuum to remove dust and dirt after the adhesive is fully cured.
3. Use a low foam neutral cleaner for auto scrubber and a 175 - 350 r/min buffing machine equipped with a red fiber pad or use a soft nylon brush. Spread the solution evenly over the floor using a mop or sponge. Wait 5 to 10 minutes before scrubbing the floor.
4. Use a wet vacuum or a mop to remove the residue.
5. Rinse with cold water. Use a wet vacuum or mop to remove the water.
6. Let the floor dry completely.
7. Apply 2 to 4 cross coats of an acrylic floor finish with a waxing mop. Dry thoroughly between coats.



AmericanBiltrite
Flooring

CITADEL ELEMENTS & FORTRESS ELEMENTS

MAINTENANCE INSTRUCTIONS

REGULAR MAINTENANCE

1. Sweep or vacuum daily to remove dust and dirt.
2. If necessary, clean with a wet mop using a regular neutral cleaner/degreaser. Do not use powder or high-sudsing detergent.
3. Clean heavily soiled floors with a red pad or an auto-scrubbing machine equipped with washing brushes and a low foam neutral cleaner for auto scrubber. Use a wet vacuum or mop to remove the residue.
4. Allow the floor to dry completely.
5. Restore the finish using a neutral spray buff floor finish and a 175 - 350 r/min buffer equipped with a beige or white pad.
6. These care recommendations are provided for your information only. We do not assume responsibility for actual work performed. The warranty extends only to the quality and performance of Citadel Elements and Fortress Elements flooring.
7. Follow the instructions on the label of the above products.

PERIODIC STRIPPING

1. Stripping is required when the finish is soiled, stained or there is a heavy wax buildup.
2. Prepare a solution of a low foam neutral cleaner for auto scrubber according to the manufacturer's instructions.
3. Spread the solution over the area to be cleaned using a rotary polisher equipped with a blue pad. Do not work more than 1 sq. m (10 sq. ft.) at a time. Let the solution work until the dirt and wax residue can be removed easily.
4. Remove the soiled water with a wet vacuum or mop. Repeat this operation until the whole area is cleaned.
5. Rinse floor thoroughly with clean water. Pick up with wet vacuum.
6. Let the floor dry completely before applying floor finish.
7. Apply 2 to 4 coats of an acrylic floor finish following the recommendations given under the Initial Maintenance section.

GENERAL PRECAUTIONS

1. Floor protection: Floors must be protected against excessive static loads and abrasion when moving furniture. We recommend the removal of small metal glides from furniture legs. Plastic casters and glides of adequate size should be used to protect the floor surface. They should be cleaned periodically to prevent damage when dirt and grit accumulate and they are dragged on floors.
2. Direct sunlight: Flooring constantly exposed to direct sunlight at temperatures over 38°C (100°F) may result in alteration of dimension, indentation and possible color fading. Protect with drapes or blinds drawn over windows during peak sunlight hours.
3. Walk-off mats and throw rugs used in entrance ways: Some types of walk-off mats and throw rugs are backed with a type of latex that may discolor the resilient flooring. Always make certain that the mat / rug supplier confirms they have a non-staining backing.



AmericanBiltrite
Flooring

CITADEL ELEMENTS & FORTRESS ELEMENTS

MAINTENANCE INSTRUCTIONS

4. Stains: Certain materials will stain any resilient flooring. They include lipstick, solvent-type fluid and paste waxes, fresh asphalt paving, rubber matting, rug padding and paint pigmentation used on exterior concrete steps and porches. Dark-colored asphalt tile located adjacent to or near flooring may cause tracking of color onto the tile. American Biltrite flooring must be adequately protected (suitable walk-off mats are recommended) from contact with such materials since in many cases the stains are difficult or impossible to remove.
5. The extremely high forces exerted by stiletto or high-heeled traffic (dynamic loads of 1,000 psi or more) may visibly damage resilient flooring. American Biltrite will not accept claims for damage caused by stiletto or high-heeled traffic.

Please note that technical web site documents prevail.

